

[Webinar] Conflict and Collaboration: Team Dynamics and Communication Styles



20 September 2022, Tuesday
2.30pm – 4.30pm



*This programme is conducted as a live
webinar.*



No. of Public
CPD Points:
2.0

Practice Area:
**Professional
Skills**

Training Level:
General

About the Programme

A trend towards greater specialisation in the legal sector and growing complexity in client issues means that today's lawyers must be able to collaborate with others throughout the firm to address and solve multifaceted problems.

What, then, makes for successful collaboration? Reading and responding to different people effectively is critical for any team effort towards achieving a common goal. In this live webinar, you will learn how to identify different conflict and communication styles and translate this into stronger collaboration for more effective teams. This workshop will include hands-on practice applying concepts through group exercises, and translating the experience into forming more effective teams in the legal workplace.

Learning Objectives:

- i. Understanding different communication styles among team members;
- ii. Strategies to communicate effectively;
- iii. Equipping oneself with skill sets to overcome conflict through effective.

Programme Outline

Time	Programme
2.00pm – 2.30pm	Registrants to log on
2.30pm – 4.30pm	Conflict and Collaboration: Team Dynamics and Communication Styles Monica Christine Fernando – Family and Couples Therapist, Promises Healthcare
4.30pm	End

Speaker's Profile



Monica Christine Fernando – Family and Couples Therapist, Promises Healthcare

Monica has been in the people-helping field for over three decades. She believes that transformation is within each person and that it can be achieved despite obstacles and challenges that you face. She has served as a Counsellor, Marriage and Family Therapist, Parenting Consultant, Speaker and Trainer.

Monica is widely known in the Singapore School system as a Trainer for parents through the multiple training programmes she has conducted in over 300 institutions. She has also been featured in interviews on radio and has contributed to articles in news media. She has been a consultant at round table discussions at Young NTUC on Total Fertility Rate (TFR) where younger Singaporeans were encouraged to build families due to the dipping TFR.

Registration Fees

Membership Category	Fees (Inclusive of 7% GST and course materials)
Law Society Member / Employee from small law firm (i.e. 5 or less lawyers)	\$86.67
Law Society Member / Employee from mid or large law firm (i.e. 6 or more lawyers)	\$96.30
SCCA Member	\$144.00
Non-Member	\$160.00

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- 1.1 Registration closes on the date as stipulated on the registration page or when all seats are filled.
- 1.2 The registration fee is due and payable upon registration and must be received prior to the programme.
- 1.3 Payment must be made by the closing date stated. Registration will only be confirmed upon receipt of full payment. An email confirming your registration will be sent to the email address provided in your registration, and/or a message confirming your registration will be displayed on the Website. If you do not receive confirmation of your registration within twenty-four (24) hours of your registration, please contact the Law Society CPD team at cpd@lawsoc.org.sg.
- 1.4 The Law Society reserves the right to refuse to register or admit any participant, and to cancel or postpone the programme.
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- 2.2 Participant who cancels their registration before the commencement date shall be liable to pay the percentage of the registration fee set out as follows:
 - i. 20 calendar days before commencement date: 25% of registration fee.
 - ii. 8 to 19 calendar days before commencement date: 50% of registration fee.
 - iii. 7 calendar days or less before commencement date: 100% of registration fee.
- 2.3 Participants who cancel their registration without prior payment made shall also be liable to the cancellation fee set out in 2.2. In the event that the payment for cancellation fee is not received despite multiple chasers, a tax invoice will be issued and mailed to your law practice/organisation.

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No of Public CPD Points: 2.0
Practice Area: Professional Skills
Training Level: General

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