



FAQs for CPD E-Learning On-Demand (2023)

1. What is the CPD E-Learning Bundle On-Demand (2023)

The CPD E-Learning On-Demand (2023) offers a convenient way to gain access to professional development content from our popular programmes from 2023, by purchasing a subscription to the e-Learning platform. Members are encouraged to view the content to enhance their professional development and competence.

The user interface and user experience is intuitive and simple, offering easy navigation across our catalogue of programmes.

2. What is the cost and what does it get me?

The subscription fee for access to the various CPD E-Learning On Demand (2023) courses is as follows below.

All subscription fees stated below are **inclusive of 9% GST** w.e.f from 1 January 2024.

Cost of E-Learning Programmes	Law Society Members (Inclusive of 9% GST)	Law Society Affiliates (Inclusive of 9% GST)
[Keeping Up! Series] Bundle of 3 Programmes	\$130.80	\$156.96
Bundle of any 3 E-Learning courses (excluding E-Learning: [Virtual Sessions] Family Conference 2023)	\$109.00	\$130.80
e-Learning: [Virtual Sessions] Family Conference 2023	\$65.40	\$78.48
One e-Learning course (excluding E-Learning: [Virtual Sessions] Family Conference 2023)	\$40.88	\$49.05

3. What are the payment modes accepted?

The following payment methods are currently accepted:

- Secured Payment by Credit/Debit Card (Visa/MasterCard/Amex) – You do not need to have an existing PayPal account to use this.
- PayPal

4. Do you take refunds or cancellations?

Generally, the e-Learning Programmes are not eligible for refunds or cancellations. However, The Law Society of Singapore may approve a refund/cancellation request on a case-by-case basis.

Should you wish to seek a refund or cancellation, please notify us in writing within 24-hours from the time of registration. Request must be sent via email to cpd@lawsoc.org.sg.

Do note that a 15% administration fee will be imposed should the request be approved.

5. How long do I have access to the e-Learning programmes?

You will be able to access the programmes on the portal for 14 days, from the date of account creation or course access grant date. No requests for the extension of access will be entertained.

Please note that you will receive your unique login details for access to the programmes/portal within 1 to 2 calendar days after successfully completing registration and payment.

6. Are the e-Learning programmes eligible for CPD points?

Viewing of the e-Learning programmes may be eligible for **private** CPD points, obtain at the rate of 1 private point for each hour of video viewed and the points must be rounded up or down to the nearest full or 0.5 point. Practitioners may calculate the points based on the total duration stated in the course description.

Practitioners will need to apply for the Private CPD points on their SILE e-Portfolio. An e-certificate will be issued after the completion of each programme and do save a copy of the certificate (which will include the date that you have completed the programme) as supporting documents when applying for private CPD points on e-portfolio. Do note that a separate charge will be imposed for each request of re-issuance and retrieval of certificate(s) after the completion of course, if applicable.

For more information on private CPD points, please refer to: <https://www.silecpdcentre.sg/Lawyer/CPD-Requirement/Private-CPD-Points/>

For information on claiming private CPD points, please refer to: https://www.silecpdcentre.sg/Documents/pdf/Claiming_Private_CPD_Points.pdf

7. Can I share my login details?

Access to the Programmes is strictly non-transferable. Your login details are unique to you. Anyone who wishes to gain access to the programmes from the catalogue must purchase their own subscription.

Additionally, the e-Certificate which will be generated upon completion of an e-Learning programme will be tagged to your name indicated during registration.

8. Does this give me access to any other CPD activities organised by The Law Society of Singapore?

The Law Society of Singapore will continue to develop and deliver live CPD programmes priced at our standard registration rates. For more information on our upcoming events, please visit <https://www.lawsociety.org.sg/cpd/law-society-events/>